

Consultants in ehealth Privacy and Security

With computer technology we have the opportunity to advance 'Safety and Quality' with healthcare. This requires not only a deep understanding of today's Information and Communication Technologies (ICT) but also the People involved, Governance issues and the related Legislation.

- ◆ **Better Life ICT** is an independent consultancy that understands these requirements and will provide you with **access to exceptional expertise in the application of ICT to Health.**
- ◆ We specialise in **Health Privacy and Secure Software solutions for Electronic Health.**



**Owner/Director
Dr Peter Croll**

We Deliver

OUR SERVICES are tailored to your requirements and adopt the most effective delivery, to include:

- ◆ Keynote presentations
- ◆ Specialist workshops (see over)
- ◆ In-house training and education
- ◆ Consultancy contract services
- ◆ By-the-hour consultancy

Together with a wealth of fact sheets and publications to satisfy your Training, Research & Development needs.

Visit our website www.BLIC.com

Visit the **Better Life ICT** website to discover the full range of services on offer together with details of our expertise.

Here you will find indicative costs for our services and we are always happy to discuss with you options that meet your specific needs.



THE SAFETY BALLOON



Health Privacy Futures 2008
Realising the Opportunity
Brisbane - 10- and 11- November - Royal on the Park

Better Life ICT are proud to be sponsors of the inaugural **Health Privacy Futures HPF'08** conference, **10-11 Nov. in Brisbane.**

Workshops Series: Health ICT – Privacy and Security

Presenters: Peter Croll and Bill Caelli

This workshop series provides the necessary knowledge and tools for managers and practitioners seeking to understand the critical issues in Health Privacy and Security and its application to today's Information and Communication Technologies (ICT). Starting from an introductory module that requires no prior expertise, participants are stepped through more advanced techniques to ensure a solid grounding of these important and highly dynamic disciplines. These modules (which can be taken selectively) consist of 1.5 to 2 hours of small group delivery and interactive sessions:

Module 1: Introduction to key Privacy issues in Health

This module gives an overview of the most pertinent issues to consider when addressing Health Privacy with ICT. It is a non-technical introduction geared towards participants from a wide range of backgrounds from both Health and ICT. It will cover the necessary groundwork required for developing a health privacy perspective that is both safe and sustainable with our emerging eHealth environments. A must for all professionals seeking to understand the intricacies of Health Privacy.

Module 2: How to undertake a Privacy Impact Assessment

A Privacy Impact Assessment (PIA) helps organisations or agents determine if they are following their privacy vision and values, reduce the risk of not meeting contractual and legal obligations and improve their position when, for example, tendering for new contracts. This module will walk you through the process and demonstrate how, with the help of open source software tools, you can undertake a comprehensive evaluation of your products and processes. The module will highlight the typical pitfalls and demonstrate how to follow best working practice with ICT privacy and security.

Module 3: Risk minimisation with Health ICT

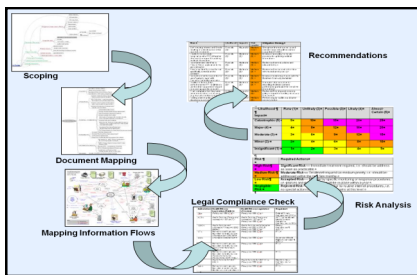
Risk minimisation is an essential in today's uncertain and complex information and communication environments. This module takes the workshop participants beyond the risk identification and recommendations covered by PIAs (module 2). Through case studies in Health ICT, participants will develop reliable and safe techniques to ensure that risk is both minimised and managed over the longer term. The module also covers audit, handling perceived risk and provides practical techniques to manage the interdependencies between the competing risk factors that are most pertinent to Health.

Module 4: Tackling the myths of Information Security

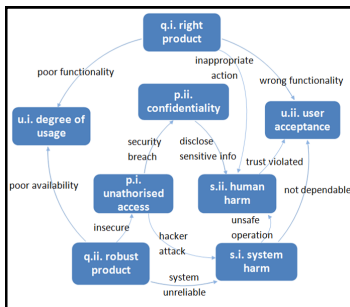
With ICT there has always been a push to adopt a technology that does it all. Information Security is a technically complex and dynamic discipline where there are 'no silver bullet' solutions. This workshop module gives pragmatic non-technical advice about the real threats, vulnerabilities and countermeasures that need to be employed to maintain a secure, safe system. It addresses both the external and internal threats and the appropriate culture for ensuring strong governance with information security and privacy.

Module 5: Managing a safe Health ICT compliance framework

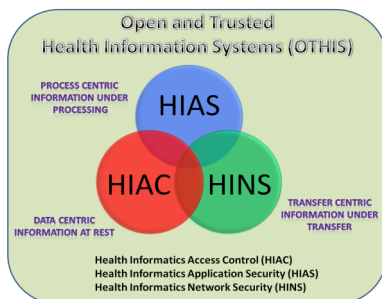
The final module in this workshop series bring everything together ensuring participants can plan and build a framework that will work for their own organisation. Specifically tailored for Health ICT systems this module will demonstrate how to approach Access Control, Network Security and Application Security in a consistent safe manner. This forms the basis from which policy and governance procedures can be derived that will integrate into all aspects of a Health Information system environment. The approach described will provide the robustness necessary for a sustainable compliance framework that address safety and quality outcomes required for Health.



Privacy Impact Assessment



Risk Minimisation



Building Trusted Health Information Systems

These workshops can be delivered in-house and tailored to meet the specific needs of your organization.

To find out more call **0458 628 428** (045 TO BLICT) or email workshops@healthprivacy.com.au at any time.